

**Q4. Have you, or the person / organisation you are responding on behalf of, received support or a service from the Community Wardens?**

Please select one option.

<input type="checkbox"/>
<input type="checkbox"/>
<input type="checkbox"/>

Yes

No

Don't know

**If you have answered 'No' or 'Don't know', please go to Section 2, Q8 on page 21.**

**If you have answered 'Yes', please continue to Q5 on the next page.**

**If you are responding on behalf of someone else, please remember to answer all of these questions using their details.**

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**Q5. What support / service did the Community Wardens provide to you or the person / organisation you are responding on behalf of?**

Please select **all** that apply.

<input type="checkbox"/>	Help with community safety issues or providing advice, for example, support relating to anti-social behaviour, scams, rogue traders, flooding, the pandemic or low-level crime.
<input type="checkbox"/>	Personal, one to one support for wellbeing and quality of life, such as linking to financial support, housing, information and advice, carers support or social connections and activities.
<input type="checkbox"/>	Help with community engagement either by; setting up and / or supporting events, groups, clubs, projects, or volunteering activities in the community.
<input type="checkbox"/>	Facilitating my organisation in accessing other partners, such as liaising with councils and the police.
<input type="checkbox"/>	Partnering with my organisation (this could be to provide local knowledge, advice, support for community safety initiatives, support for emergencies or support for the welfare of clients).
<input type="checkbox"/>	Other, please tell us: <div style="border: 1px solid black; width: 400px; height: 50px; display: inline-block; vertical-align: top; margin-left: 10px;"></div>

**Q6. Please tell us how often you or the person / organisation you are responding on behalf of has been supported by the Community Warden service?**

Please select **one** option.

- |                          |                     |
|--------------------------|---------------------|
| <input type="checkbox"/> | A single occurrence |
| <input type="checkbox"/> | More often          |

**Q6a. If you have answered 'More often' to Q6, please tell us how often:**

Please select **one** option.

- |                          |  |
|--------------------------|--|
| <input type="checkbox"/> | At least once a week   |
| <input type="checkbox"/> | Once a fortnight   |
| <input type="checkbox"/> | Once a month   |
| <input type="checkbox"/> | Twice a year   |
| <input type="checkbox"/> | Less regularly   |
| <input type="checkbox"/> | Have been supported in the past. Please tell us how long this was for. |
| <input type="checkbox"/> | Other, please tell us:   |


**Q7. How do you or the person / organisation you are responding on behalf of benefit from engaging with / receiving support from the Community Warden service?**

Please select **all** that apply.

<input type="checkbox"/>	Gain useful information / community updates / advice or guidance
<input type="checkbox"/>	Gain access to services / care / support that I was not aware of or had difficulty in accessing
<input type="checkbox"/>	Feeling safer
<input type="checkbox"/>	Feeling less lonely / socially isolated
<input type="checkbox"/>	Feeling of improved wellbeing
<input type="checkbox"/>	No benefit (please go to Q8)
<input type="checkbox"/>	Don't know
<input type="checkbox"/>	Other, please tell us: <div style="border: 1px solid black; width: 400px; height: 40px; display: inline-block; vertical-align: middle;"></div>

**Q7a. If you would like to tell us more about how you or the person / organisation you are responding on behalf of has benefitted from engaging with / receiving support from the Community Warden service, please use the box below. Please do not include any personal information that could identify you or anyone else within your response.**



## Section 2 – Our Proposals

This document provides details of the proposed changes to where and how the Community Warden service operates (see pages 6 to 9).

**We have proposed not to change the service's current remit and objectives. This means the range and variety of ways wardens can support an individual or community would be the same.**

**Q8. To what extent do you agree or disagree with the service maintaining its current remit and objectives?**

Please select **one** option.

<input checked="checked" type="checkbox"/>	Strongly agree
<input type="checkbox"/>	Tend to agree
<input type="checkbox"/>	Neither agree nor disagree
<input type="checkbox"/>	Tend to disagree
<input type="checkbox"/>	Strongly disagree
<input type="checkbox"/>	Don't know

**Q8a. Please tell us the reason for your answer to Q8 in the box below.**

Please do not include any personal information that could identify you or anyone else within your response.

All four key objectives are very important, especially to rural communities.
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**We have proposed for wardens to continue to be community-based, so they can continue to be proactive in the support they provide to communities.**

**Q9. To what extent do you agree or disagree with wardens being community-based?**

Please select **one** option.

<input checked="checked" type="checkbox"/>	Strongly agree
<input type="checkbox"/>	Tend to agree
<input type="checkbox"/>	Neither agree nor disagree
<input type="checkbox"/>	Tend to disagree
<input type="checkbox"/>	Strongly disagree
<input type="checkbox"/>	Don't know

**Q9a. Please tell us the reason for your answer to Q9 in the box below.**

Please do not include any personal information that could identify you or anyone else within your response.

<p>It has already been recognised that wardens provide support to clients which only they can give due to their TRUSTED community position.</p>
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**We have proposed to retain six teams covering two districts each, with a minimum of one team leader and three wardens per team, and to distribute the further 14 wardens across the teams according to need.**

**Q10. To what extent do you agree or disagree with this approach?**

Please select **one** option.

<input type="checkbox"/>	Strongly agree
<input checked="" type="checkbox"/>	Tend to agree
<input type="checkbox"/>	Neither agree nor disagree
<input type="checkbox"/>	Tend to disagree
<input type="checkbox"/>	Strongly disagree
<input type="checkbox"/>	Don't know

**Q10a. Please tell us the reason for your answer to Q10 in the box below.**

Please do not include any personal information that could identify you or anyone else within your response.

A mechanism should be determined to assess the finally agreed GAP and to adjust appropriately.

We note that the loss of ten wardens allocated to the Maidstone and Tonbridge & Malling district is the largest reduction.



**We have proposed to reduce the Community Warden service by 32 warden posts and two management posts to achieve the savings required.**

**Q11. To what extent do you agree or disagree with this approach to achieve the £1 million saving?**

Please select **one** option.

<input type="checkbox"/>	Strongly agree
<input type="checkbox"/>	Tend to agree
<input type="checkbox"/>	Neither agree nor disagree
<input checked="" type="checkbox"/>	Tend to disagree
<input type="checkbox"/>	Strongly disagree
<input type="checkbox"/>	Don't know

**Q11a. Please tell us the reason for your answer to Q11 in the box below.**

Please do not include any personal information that could identify you or anyone else within your response.

The redesign is driven purely by the need to save money. However, the proposed reduction in the community warden service may lead to additional costs in other areas, which may not necessarily be financial.

To retain a community-based approach, we have proposed to allocate wardens to electoral wards. Wards may be grouped to reach a population ratio of approximately 6,000 to 12,000 residents per warden.

**Q12. To what extent do you agree or disagree with our proposals to ...?**

Select *one* option per proposal/row.

Proposals	Strongly agree	Tend to agree	Neither agree nor disagree	Tend to disagree	Strongly disagree	Don't know
Allocate wardens to electoral wards		✓				
Group wards to reach a population ratio of approximately 6,000 to 12,000 residents per warden.					✓	

**Q12a. Please tell us the reasons for your answers to Q12 in the box below.**

If your comment relates to a specific proposal in Q12, please make that clear in your answer.

Geographical population is not a reliable indicator of need for the service. This may lead to rural areas with lower populations but sewer services and higher crime rates losing out.



We have proposed to identify the wards in which to base all wardens using data and information as described in the Geographical Allocation Policy on pages 7 to 9.

**Q13. To what extent do you agree or disagree with this approach?**

Please select **one** option.

<input type="checkbox"/>	Strongly agree
<input checked="" type="checkbox"/>	Tend to agree
<input type="checkbox"/>	Neither agree nor disagree
<input type="checkbox"/>	Tend to disagree
<input type="checkbox"/>	Strongly disagree
<input type="checkbox"/>	Don't know

**Q13a. Please tell us the reason for your answer to Q13 in the box below.**

If you think we have missed out any data, information, or considerations from the proposed Geographical Allocation Policy, please include these in your answer.

As stated at Q10.a. The GAP needs a mechanism for assessment and adjustment is <del>appropriate</del> <del>appropriate</del> <del>appropriate</del> <del>appropriate</del> <del>appropriate</del> appropriate.
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**Q14. Please tell us how the proposed service changes could affect you or the person / organisation you are responding on behalf of.**

Please do not include any personal information that could identify you or anyone else within your response.

Headcom's warden is superb, having served to local community as the go-between for so many people and issues.  
We fear that our community will be severely impacted by their loss.  
Statistics published on pg. 5 of the consultation document show the service is making a ~~the~~ hugely significant difference to users.

Due to the size of the changes being proposed to the Community Warden service (reduction in numbers and changes to allocations) it is quite possible for there to be changes to the level of service you currently receive.

**Q15. What would you like us to ensure is considered or put in place if wardens need to be withdrawn from an area?**

Please do not include any personal information that could identify you or anyone else within your response.

"Soft outcomes" are notoriously difficult to measure; lack of them even more so-but the effect is certainly felt!  
Rural communities have been hard hit over the years.  
The new Police Model offers some hope but is yet unproven.

**Q16. If the Community Warden service is withdrawn from your area, what alternative sources do you think you would turn to?**

Please select **all** that apply.

<input type="checkbox"/>	Adult Social Care services
<input type="checkbox"/>	Charities or voluntary sector organisations
<input type="checkbox"/>	Community groups
<input type="checkbox"/>	District / Borough council
<input type="checkbox"/>	Doctor / GP
<input type="checkbox"/>	Kent Police
<input type="checkbox"/>	Parish / Town council
<input checked="" type="checkbox"/>	Don't know
<input type="checkbox"/>	Other, please tell us: <div style="border: 1px solid black; width: 380px; height: 30px; display: inline-block;"></div>



**We have completed a consultation stage Equality Impact Assessment (EqIA) on the proposed changes to the Community Warden service.**

An EqIA is a tool to assess the impact any service change, policy or strategy would have on age, sex, gender identity, disability, race, religion / belief or none, sexual orientation, pregnancy or maternity, marriage and civil partnership and carer's responsibilities.

The equality impacts are summarised on page 12. The full EqIA is available online at [kent.gov.uk/communitywardenreview](http://kent.gov.uk/communitywardenreview) or in hard copy on request.

**Q17. We welcome your views on our equality analysis and if you think there is anything else we should consider relating to equality and diversity. Please add any comments below:**

Please do not include any personal information that could identify you or anyone else within your response.

As stated in the consultation document, the proposals would lead to an adverse impact on some protected [and ~~for~~ <sup>possibly</sup> vulnerable] groups.

**Q18. Do you have any additional feedback on our proposals and/or suggestions on how else we could make savings to our Community Warden service budget?**